



SEAMLESS TRANSITION



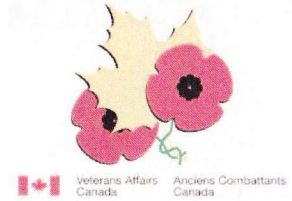
Regional Stakeholder Summits

Summer 2018

Canada



GOAL OF TRANSITION



- Ensure all members of the CAF and their families are adequately prepared for civilian life prior to release from the CAF.
- That Veterans and their families have knowledge of and access to the range of services available to assist them with their transition from military to civilian life and ensure optimal well being.
- Priority will continue to be given to those that are ill and injured.



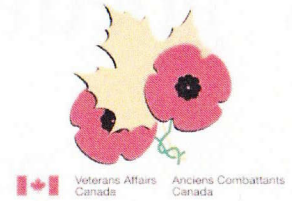
Objectives of Transition



- Maintain/improve support to releasing CAF members, particularly those ill and injured, in all domains of well being
- Retention first
- One door to open/one story to tell for member and family
- Identification of potential risks and/or barriers
- Determine the support/intervention required
- Provide a collaborative approach
- Establish a relationship of trust and confidence



Objectives of Transition (cont'd)



- Gain an understanding of transition needs
- Empower members and their families
- Provide information on all available services and benefits
- Referral to appropriate resources
- Follow through post-transition
- Maintain CAF connection



DOMAINS OF WELL-BEING





Recent Improvements Supporting Transition



- **CAF Structural and Procedural**

- Joint Personnel Support Unit Renewal
- Created a Directorate of Transition Services and Policy
- Implemented a new standardized release process (streamlined the process)

- **Education and Training**

- Career Transition Services
- Education and Training Benefit
- Rehabilitation Services and Vocational Assistance Program



Recent Improvements Supporting Transition (cont'd)



• Employment

- Created the Military To National Occupation Equivalency Tool (MNET)
- Created “Veteran” friendly tabs for employment options on the National Job Bank

• Families and Well-Being

- Caregiver Recognition Benefit
- Centre of Excellence on PTSD and related Mental Health conditions
- Veteran Family Program
- Veteran and Family Well-Being Fund
- Financial - Veterans Emergency Fund



Still Improvements to be Made: The Way Forward



Challenges

Solutions

Unprepared

- Unprepared for transition
- Finding purposeful work post-release

- Online Educational Equivalencies tool (MNET Ph 2)
- New Screening Tool
- New Transition Task List
- New Employment Strategy
- Improved Education and Training

Ready to Release

Gaps in Services

- Continuity of treatment and benefits (from CAF to VAC)

- Alignment of benefits
- Alignment of approved medication lists
- Aligned approval processes

Alignment

Confusion

- Applications cumbersome and confusing
- Too many points of contact

- My VAC Account Enhancements
- Guided Web Forms
- Moving towards one application
- Guided support
- Transition Trial in Borden to develop and operationalize the new transition concept

Simplification

Access to Benefits

- Limited support for non-case managed Veterans
- Support for families
- Knowledge of eligibility and entitlements

- Integrated case management practice model
- Veteran Family Program – MFRC Access
- Education and awareness

Enhanced access